MOVER’S WEBSITE CHECK-UP

Federal Regulations mandate the presence of certain information on the websites of all Interstate movers.

**REQUIRED**

- (49 CFR 375.213(e)) A prominent link to the FMCSA publication titled “Ready to Move? – Tips for a Successful Interstate Move” on the FMCSA website – OR – a true and accurate copy of the “Ready to Move” document on your website.

- (49 CFR 375.207) Name as it appears on the document assigning your US DOT number and under whose operating authority the advertised service will originate.

- Your US DOT number in the following format: U.S. DOT No. (assigned number).

- A best practice is to include this info in the footer of the website.

**RECOMMENDED**

- A link to the FMCSA’s ProtectYourMove.gov website.

- A link to the FMCSA publication titled “Your Rights and Responsibilities When You Move.”

Note: FMCSA regulations (49 CFR 375.213) require that both the “Ready to Move” and “Rights & Responsibilities” documents be provided to prospective shippers with your written estimate. Each must be provided in one of two ways: As a copy (both are available for purchase.) – OR – Via a hyperlink on your internet website to the webpage of the FMCSA website containing the publications. When you choose to provide the hyperlinks, you are required to obtain the shipper’s signed, dated receipt containing the shipper’s agreement to obtain the information via the internet, and maintain a copy of that receipt for a year after signature.

**ENCOURAGED**

- Member companies may include the ATA-MSC logo and a link to the ATA-MSC’s consumer facing website, moving.org. Please complete the logo use agreement.

- If you are a certified ProMover, you can display the ProMover logo on your website. To apply, please contact msc@moving.org.

- A link to your state moving association’s website, if you are a member.

If you have questions about the Regulations, please contact msc@trucking.org.