



# Global Freight Management Update

15 AUG 21 – GFM executed a major database upgrade

- Enhances security
- Improves performance
- Reduces cost
- Increases availability/up-time
- Modernizes GFM

GFM system is the Surface Deployment and Distribution Command (SDDC) capability to order commercial surface and air freight. The system is used to execute air transportation under the Global Heavyweight Contract, to order small package movement, to create rail and motor bills of lading, and to allow carriers to enter motor tenders and rates for truck shipments in CONUS.





# GFM Transition Issues

16 AUG 21 – Issues reported by shippers, carriers and SDDC seaports including:

- Data corruption
- Application dysfunction
- Broken interfaces

Since 16 AUG 21, over 49 patches (188 system changes) have been released.

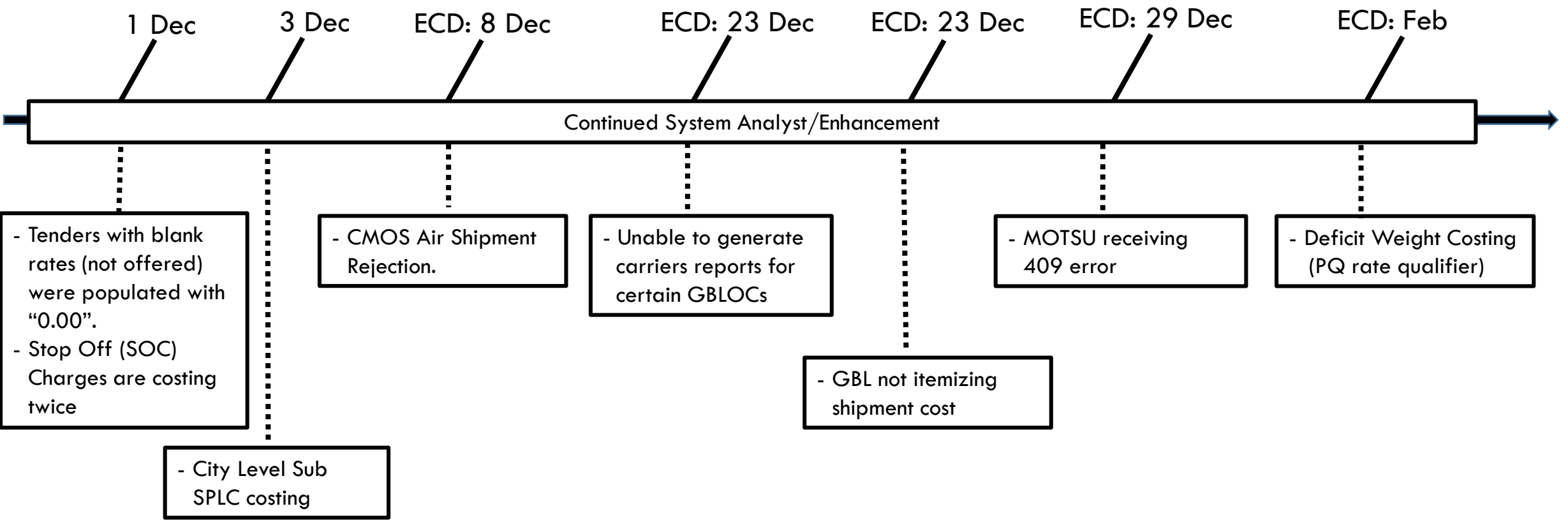
GFM is currently at 85% pre-migration functionality.

**A customer advisory was published on 18AUG21 providing shippers and industry partners a workaround while the issues are being identified and addressed.**

**GFM capabilities supporting Global Heavyweight Services, Small Package, Defense Freight Transportation System and Rail Movement are fully functional.**



# Future Patches





# GFM Way Ahead

- Close out deficit weight costing (Percent of Class rates)
- Continued engagement with carriers and DoD shippers
  - Develop Tender Entry enhancements to improve user experience
- Future deployment.
  - Efforts continue to enhance GFM freight booking functionality.
    - Increased auditing and service request capability.
    - Enhanced carrier remarks functionality.

